



Self-service & Transaction Processing

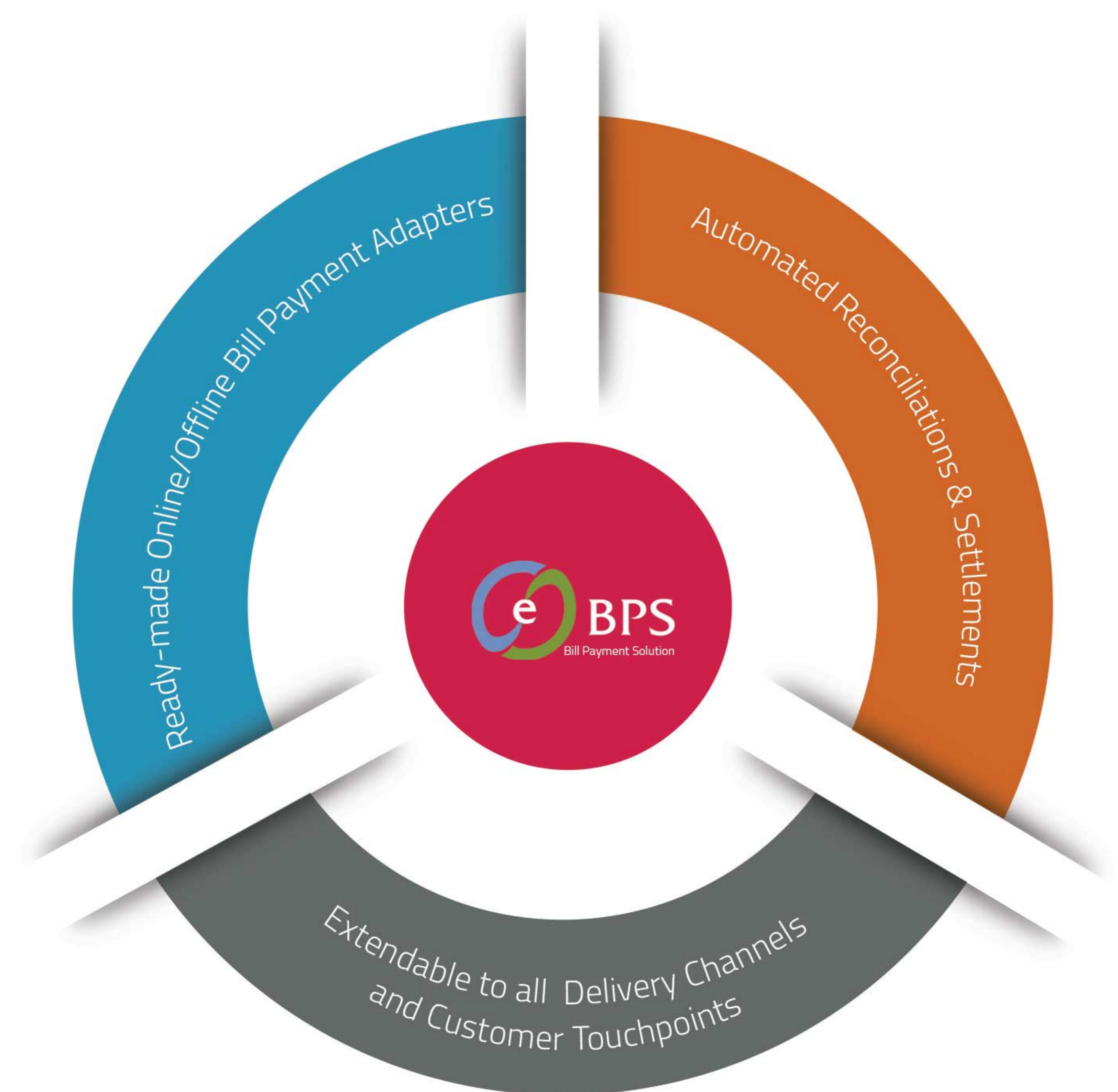
Avanza Solutions provides a range of Self-service and Transaction Processing solutions that enable you to provide the best customer experience efficiently and consistently.



e-BPS (Electronic Bill Payment Solution) is a bill payment and collection platform that connects your customers with any number of utility companies and government/private organizations through all delivery channels and customer touchpoints. e-BPS comes with ready-made adapters and pre-configured reconciliation reports for regional utility companies and government organizations. Simply plug in e-BPS into your e-infrastructure and start offering bill payment transactions to your customers in a matter of days.

Highlights

- ◆ Automates Bill Payment Operations
- ◆ Addition of Billing Companies
- ◆ Online/Offline Support for Billing Data Import
- ◆ Web-based Teller Application for collection and settlement of bills
- ◆ Web-based Client Application for access to external agencies
- ◆ Integration with alternate delivery channels for bill settlement
- ◆ Ready-made adapters for all utility providers in the region
- ◆ Reconciliation and settlements with billing companies
- ◆ Extensible to 'n' number of channels/customer touchpoints
- ◆ Provision of a platform where bills can be paid as:
 - ◆ Cash
 - ◆ Cheque (*drawn on any bank*)
 - ◆ Pay Order (*drawn on any bank*)



Features

- ◆ Centralized Electronic Bill Payment Solution
- ◆ Standing Instructions
- ◆ Automated Bill Payments for Customers
- ◆ Ready-made Reconciliation Reports
- ◆ Ready Integration Adaptors for over 40 Regional Entities
- ◆ Native Web Services Extensions
- ◆ Add new billers and roll out bill payment transactions swiftly
- ◆ Issue and Dispute Resolution Tools
- ◆ Ready-made Adaptors for most Core Systems and Middlewares



Bill Payments
Made Easier Than Ever

