



Business Automation & Collaboration

Avanza's Business Automation & Collaboration solutions enable you to streamline processes and align your resources to create a consistent and enhanced experience for your customers.



Monex provides a complete end-to-end solution that effectively manages all aspects of a money transfer business from Head Office, Region, Agents, Sub-agents to Customers and Beneficiaries. The application enhances the experience of business users and service quality to the customers, and provides a 360 degree view to management for overall operations along with information/process transparency. The application is also equipped with an up-to-date Anti-Money Laundering compliance module.

Highlights

- ◆ Multi-currency and Multilingual
- ◆ Application interfaces can be extended to third party
- ◆ Online real-time multi-currency remittance management
- ◆ Flexible & configurable:
 - ◆ Currency exchange rates and fee structures
 - ◆ Countries, currencies & limit management
 - ◆ Workflow Management
- ◆ Increased margins via flexible exchange & commission structures
- ◆ Predefined AML policies across all remittance transactions
- ◆ Improve business with a wider set of remittance services
- ◆ Enhanced customer experience
- ◆ Control over organization's predefined processes
- ◆ Minimize human involvement in daily remittance operations
- ◆ Visibility of top performing regions, countries, agents, and sub-agents
- ◆ Online integration with other remittance applications



Features

- ◆ Policy Definition through Multiple Parameters
- ◆ Agent and Sub-agent Management
- ◆ Remittances from agent to agent/sub-agent and sub-agent to agent/sub-agent
- ◆ Comprehensive Search on Remittances & Payments
- ◆ View Remittances/Payments List based on status
- ◆ Shared/Dedicated Credit Limit Distribution
- ◆ Configurable Commission Templates
- ◆ Complete Remittance Workflow Management
- ◆ Commission Calculation & Distribution Management
- ◆ Cash Transfer between Agents & Head Office
- ◆ Remittance Payment Instructions
- ◆ Virtual Deposit Account for Corporate Customers
- ◆ Configurable Complaint Management System
- ◆ Anti-Money Laundering and Fraud Protection
- ◆ Risk Management Checks
- ◆ Organization Shareholders Management
- ◆ Comprehensive Accounts Module
- ◆ Log Complaints/Escalations
- ◆ Online Integration with External Agents
- ◆ Centralized System Administration



Moving Money
Made Simpler

